

Compensation Details - 2009/10 (1st April - 31st March 2010)

= Service Sub Total

Service	Description	Type	Compensation Issued	Action by SSDC	Quarter:	Stage Resolved at:
Development Control	Stage 3 Complaint. Ian Clark/CEO agreed that £250 be awarded to Mr Fishlock's clients for time and trouble re planning apps: 02/02423/FUL and 06/02183/COU.	Failure to Deliver	£250.00	Improved monitoring of service delivery	Q2	3
Development Control	Officers planning report was ambiguous as to whether all the relevant issues had been considered. Full investigation took place.	Issue with Policy/ Decision	£250.00	No action	Q1	1
Development Control	Officers planning report was ambiguous as to whether all the relevant issues had been considered. Full investigation took place.	Issue with Policy/ Decision	£250.00	Staff training	Q1	1
			£750.00			
Sport and Leisure	Repeated Booking Clash	Failure to Deliver	£30.00		Q3	1
			£30.00			
		TOTAL =	£780.00			